



RePlanet Australia Privacy Policy

Updated February, 2023

RePlanet Australia is an eco humanist organisation seeking to promote public policy that addresses a range of social and environmental issues including climate change, biodiversity loss and poverty.

In order to achieve these objectives and campaign effectively we need to collect different types of information, including personal data such as name, email, contact number, and address.

The main points in our privacy policy:

- We will never sell your data.
- We will only ever ask for information required to campaign effectively.
- We will always respect your choices around the data that you share with us and the communication channels that you ask us to use to contact you.
- We will put appropriate security measures in place to protect the personal data that you share with us.
- We do our best to avoid collecting personal data of those under 18 and encourage those under 18 years of age to seek permission from a guardian before providing information to us.
- You have the right to amend or withdraw your consent about the ways in which we hold and use your personal data at any time.

If you have any questions, please [contact us](#).

The purpose of this Privacy Policy is to protect the safety of all personal information collected and held by RePlanet Australia. Our Privacy Policy applies to your use of RePlanet Australia's website and describes the kind of information we process, how it is processed and why.

As used in these Terms, "RePlanet Australia" means:

RePlanet Australia an unincorporated association based in Brisbane, Queensland

Definitions

- 1.1. "Personal Data" means any information relating to an identified or identifiable natural person.
- 1.2. "Visitor" means a person who visits the RePlanet Australia website.
- 1.3. "RePlanet" means [RePlanet](#) vzw, a Belgium-registered not-for-profit organisation. RePlanet Australia is part of a global network, for which RePlanet is the umbrella organisation.
- 1.4. "We", "us", and "our" refer to RePlanet Australia.
- 1.5. "You" and "your" refer to the user.

2. What personal information we hold

- 2.1. Data provided by you, which may include
 - 2.1.1. Name
 - 2.1.2. Email Address
 - 2.1.3. Contact number
 - 2.1.4. Address
- 2.2. Cookies: cookies are tiny files of data that a website transfers to your computer's hard disk for record-keeping purposes. Most web browsers are set to accept cookies, but you can change this in your browser settings. However, if you do not accept cookies, you may not be able to use all of RePlanet's functionality.

We use cookies to improve your RePlanet experience and by collecting this data, we can store information so that you don't have to re-enter it every time you visit RePlanet. We also use it to monitor visitor metrics to RePlanet such as page views, time on site, number of visitors, etc.

- 2.3. Web beacons: we include single-pixel gifs (web beacons) in emails we send, which allow us to collect information about when you open the email and your IP address, your browser or email client type, and other similar details. We use the data from those web beacons to create reports about how your email campaign performed and what actions your Subscribers took, to capture the time spent on the Services, pages visited and email campaign performance.
- 2.4. Unique identifiers and similar tracking technologies: we may use other tracking technologies to administer the Services, track your movements around the Services, analyze trends, track behavior, serve targeted advertisements and gather demographic information, to measure the performance of our email campaigns and to improve our features for specific segments of Visitors.
- 2.5. Log Data monitoring: we may collect log data whenever you access our tool. This data could include things like an IP address, browser type, and version, the pages you visit on our website, and other user statistics. When you access RePlanet with a mobile device, log data may include the type of device, your mobile unique ID, the IP address of your device, mobile operating system, and other mobile statistics.

2.6. Third-party services: we may use third-party services, such as Google Analytics and Facebook, that collect and analyse log data to help us improve RePlanet, and occasionally to use for targeted online advertising. Our third-party partners may use cookies or other tracking technologies to provide you advertising on other sites based on your browsing activities and interests. You can find more information about these practices, including how to opt out of receiving targeted advertising here: <http://www.aboutads.info/choices/>.

3. How we collect personal information

3.1. From personal information you share with us:

3.1.1. On our website

3.1.2. By email

3.1.3. On physical forms

3.1.4. Through in person interactions with our representatives.

If you are unsure whether a form or person is from us, please [contact us](#).

4. How we store personal information

4.1. Our website and database is hosted by Wix, you can find their privacy policy [here](#).

4.2. We may link data shared with us across different points of contact in order to ensure your information is as accurate as possible, including harmonising email addresses or phone numbers.

4.3. We will take reasonable steps to protect the personal information we hold from misuse and loss, and from unauthorised access, modification or disclosure

4.3.1. Limiting access to the information we collect about you.

4.3.2. Using a payment gateway for secure handling of your billing information.

4.3.3. Requiring any third party providers to have acceptable security measures to keep personal information secure; and

4.3.4. Putting in place physical, electronic and procedural safeguards in line with industry standards.

5. How we use personal information

5.1. We will use your information to send you emails about our campaigns and other important information. All emails will include an option to opt out.

6. How to access or correct your personal information, if we hold it

6.1. At any time, users have the right to request:

6.1.1. Access to any personal information that we hold about them.

6.1.2. That we correct any personal information that we hold about them.

6.1.3. That we delete any personal information of theirs that we hold.

- 6.2. To request access, correction or deletion of your personal details, [contact our Secretary](#).
 7. How you can make a complaint if you feel we or a contractor breaches the Australian Privacy Principles (APP) or a binding registered APP code
 - 7.1. If you are concerned that we have not complied with your legal rights or applicable privacy laws, you may bring a complaint internally through our complaints process by [contacting our Secretary](#).
 - 7.2. You are unsatisfied with our handling of a complaint related to information privacy, you can then take the complaint to the Office of the Australian Information Commissioner ([OAIC](#)).
 8. We will not share your personal information with third parties unless absolutely necessary. Examples of where it may be necessary include:
 - 8.1. We may disclose personal information to RePlanet for the following reasons:
 - 8.1.1. With your consent to improve campaigning and engagement
 - 8.1.2. For the purposes of handling a complaint
 - 8.1.3. RePlanet is registered in Belgium and any data sent to them will be processed and stored in accordance with Belgium and EU law.
 - 8.1.4. You can find RePlanet's privacy policy [here](#).
 - 8.2. If you sign a petition which involves the petition being submitted to a government, it may be necessary to include your name on the petition submitted. These details will not be shared further.
 - 8.3. If we are partnering with another organisation for a campaign, we will explicitly state how data will be used.
 - 8.4. If we are obliged to do so by law.
 9. Data Retention
 - 9.1. We will hold your data for as long as we feel appropriate for achieving the objective you provided us the data for, i.e. until the end of a campaign.
 - 9.2. You may request for us to delete part or all of your data at any time.
 10. Privacy policy for minors
 - 10.1. We do not seek information from those under 18 years of age.
 - 10.2. Those under 18 are encouraged to seek permission from a guardian before providing any information.
 - 10.3. It will be assumed that any information provided by a person under 18 was provided with permission from a guardian.
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